



## Terms and Conditions

Please read these Terms and Conditions ("Terms") carefully before using the services provided by Vita Admin Solutions. These Terms govern your use of our website, software applications, and any other services offered by the Company (collectively referred to as the "Services"). By accessing or using our Services, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use our Services.

### Acceptance of Terms:

By accessing or using our Services, you acknowledge that you have read, understood, and agreed to be bound by these Terms. These Terms constitute a legally binding agreement between you and the Company.

### Eligibility:

You must be at least 18 years old professional client to use our Services. By using our Services, you represent and warrant that you are 18 years of age or older as a professional client.

### Use of Services:

- a. The Company provides research services using IT-enabled solutions, tools, and methodologies. You may use our Services for lawful purposes only. You agree not to use our Services for illegal, unauthorised, or unethical activities.
- b. You are responsible for maintaining the confidentiality of any account information and login credentials associated with our Services. You agree to notify us immediately of any unauthorised access or use of your account.
- c. The Company reserves the right to modify, suspend, or terminate the Services or any part thereof at any time and without prior notice. We shall not be liable to you or any third party for any modification, suspension, or termination of the Services.

### Intellectual Property:

- a. All content, including but not limited to text, graphics, logos, images, software, and other materials available on or through our Services, is the property of the Company and is protected by intellectual property laws. You may not use, reproduce, distribute, or modify any content without prior written permission from the Company.

- b. Any feedback, suggestions, or ideas provided by you regarding our Services may be used by the Company without any obligation to compensate you.

**Confidentiality:**

- a. The Company acknowledges that research projects may involve confidential information. We are committed to maintaining the confidentiality of any data, documents, or information provided by you. However, we cannot guarantee absolute security and shall not be liable for any unauthorised access, use, or disclosure of your confidential information.
- b. You agree to indemnify and hold the Company harmless from any claims or damages arising from the breach of confidentiality resulting from your actions or negligence.

**Limitation of Liability:**

- a. The Company shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages arising out of or in connection with the use of our Services, even if advised of the possibility of such damages.
- b. The Company's liability for any claims arising out of or related to our Services shall not exceed the amount paid by you, if any, for the use of the Services.

**Indemnification:**

You agree to indemnify, defend, and hold the Company and its affiliates, directors, officers, employees, and agents harmless from any claims, liabilities, damages, losses, or expenses, including reasonable attorneys' fees, arising out of or in connection with your use of our Services or any violation of these Terms.